## SunStats will be undergoing maintenance on Wednesday, March 5 from 10:00 PM EDT to 12:00 AM EDT. Some tools may not be available.



## **UNLICENSED ASSISTANTS**



UPDATED ON JULY 11, 2022

## Tasks an Unlicensed Real Estate Assistant Can Legally Perform

## The latest from FREC on what help a Realtor can get from an employee or helper who doesn't possess a real estate license.

The Florida Real Estate Commission (http://beta.floridarealtors.org/lawethics/library/frec) lists the following activities may be performed by a Realtor's unlicensed employee or assistant:

- 1. Answer the phone and forward calls.
- 2. Submit listings and changes to any multiple listing service.
- 3. Follow up on loan commitments after a contract has been negotiated and generally secure status reports on the loan progress.
- 4. Assemble documents for closing.
- 5. Secure documents (public information) from courthouse, utility district, etc.
- 6. Have keys made for company listings.

- 7. Write ads for approval of licensee and supervision broker, and place advertising (newspaper ads, etc.); prepare flyers and promotional information for approval by licensee and supervising broker.
- 8. Receive, record and deposit earnest money, security deposits, and advance rents.
- 9. Type contract forms for approval by licensee and supervising broker.
- 10. Monitor licenses and personnel files.
- 11. Compute commission checks.
- 12. Place signs on property.
- 13. Order items of repair as directed by the licensee.
- 14. Prepare flyers and promotional information for approval by licensee and supervising broker.
- 15. Act as a courier service to deliver documents.
- 16. Place routine telephone calls on late rent payments.
- 17. Schedule appointments for licensee to show listed property.
- 18. Be at an open house for: a) security purposes b) hand out materials (brochures).
- 19. Answer questions concerning a listing from which the answer must be obtained from licensed employer-approved printed information and is objective in nature (not subjective comments).
- 20. Gather information for a CMA.
- 21. Gather information for an appraisal.
- 22. Hand out objective, written information on a listing or rental. The broker shall foster the education.

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